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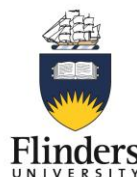
2019 HOMELESSNESS CONFERENCE

Preventing Homelessness

CONFERENCE PROGRAM



**DON DUNSTAN
FOUNDATION**
inspiring action for a fairer world



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WELCOME

Thank you for coming to the 2019 Homelessness Conference. At last year's Conference our theme focused on sharing solutions on ending homelessness; this year we are focusing on how to prevent it.

Each year we come together to share what we are working on, what we've learned and to inspire action for a fairer South Australia – starting with those who have no place to call home.

This year the Conference will provide the opportunity to hear from world leaders in solving homelessness, learn about coalition building, data and communications, as well as building the peer support workforce. We will hear from our political leaders and as with previous years there will be plenty of opportunities for networking, collaboration and learning.

The Mini-Presentations are back with the opportunity to hear more about things like gambling and homelessness, health and homelessness, and homelessness as a grant challenge.

For the last few years, the Homelessness Conference has provided an opportunity to learn more about and get involved with the Adelaide Zero Project (AZP). There will be Mini-Discussions relating to the various parts of the Project including other vanguard cities, collective impact, policing and many more.

The AZP has shown what success looks like – in terms of housing a record number of people – but it has also shown us what more we need to do, particularly in preventing harm. We have, through the hard work of all the Project Partners, Australia's most comprehensive, real-time data on sleeping rough homelessness. We want to turn this data, and the excellent work that has occurred over the past two years, into better outcomes for those sleeping rough in the inner city. We encourage you to think about how you can get involved.

Homelessness is a complex issue, but we should remember that in South Australia we are leaders in addressing it. There is always more we can do and our Annual Conference provides a platform for showcasing exactly how we can do just that.

I encourage you to read more about the Conference activities, our phenomenal speakers, the Adelaide Zero Project, the Don Dunstan Foundation and our partners throughout this program.

Additionally, you can read about our partners and the valuable work they are doing to help end homelessness. We hope you find the Conference valuable in the work that you do, and we always welcome your feedback.

One last thank you to our sponsors who have made this Conference possible, plus a personal thank you to you for attending our fifth annual Homelessness Conference.



David Pearson
Executive Director
Don Dunstan Foundation

THE DON DUNSTAN FOUNDATION

The Don Dunstan Foundation is a thought leadership organisation that works on collaborative projects to inspire action for a fairer world. Its current strategic plan has a focus on homelessness, mental health, migration, community development, purpose economy and Aboriginal economic empowerment.

The Foundation was established in 1999 by Don Dunstan, in partnership with the University of Adelaide and Flinders University, with support from the South Australian State Government, to ensure that his social reform agenda lives on.

SUPPORT US

The Don Dunstan Foundation drives social justice change in the community, delivering better outcomes for our state. As a small but ambitious Foundation we continue to be bold and inspire action for a fairer world. We fund each of our projects through donations and project partner contributions. Join us on our mission to change South Australia and improve our state for the future.

Donations are gratefully accepted: www.dunstan.org.au/donate/



CONFERENCE PROCEEDINGS

The Conference proceedings will be published online on the Dunstan Foundation website www.dunstan.org.au shortly after the Conference on 7 August 2019.

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CONFERENCE WI-FI LOG IN

To log into the free Conference Wi-Fi please use the details below:
SSID/USER: Dunstan2019
PASSWORD: Adelaide19

GOT A QUESTION, COMMENT OR PICTURE TO SHARE?

To help us address your most important questions and concerns at today's event, we'll be using a simple tool called *SocialWall Pro*. It allows you to easily submit your questions and express your opinion by voting on live polls.



Join the conversation on your smartphone or tablet's social networking app.

Simply post on your Twitter, or Instagram with the hashtag #HomelessnessConference. Your post will then be displayed on the screen throughout the day.

If you are a Facebook user, simply post on the Don Dunstan Foundation page.



Follow the Don Dunstan Foundation

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Get your comment on the big screen!

Post or comment on the
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DON'T HAVE SOCIAL MEDIA BUT STILL WANT TO SHARE?

Don't worry! Just type 'wall.live/homelessnessconference' into your web browser.

Click on the 'send a message' tab, click 'edit' next to name and add your name (and company if you wish) and let us know what you think.

CONFERENCE PROGRAM 2019

	TIME	SESSION	
Session One	8.30 am	Registration Opens (Foyer)	Tea & Coffee available
	9.00 am	Welcome to Country	Rosemary Wanganeen Cultural Advisor, University of Adelaide and CEO, Australian Institute for Loss and Grief
	9.05 am	Welcome	The Hon. Rev. Dr Lynn Arnold AO Chairperson, Board of Directors, Don Dunstan Foundation
	9.10 am	Opening Address	Sandy Verschoor The Right Honourable The Lord Mayor of Adelaide
	9.20 am	Opening Address	The Hon. Michelle Lensink MLC Minister for Human Services
	9.30 am	Adelaide Zero Project Update	David Pearson Executive Director, Don Dunstan Foundation
	9.50 am	Group Photo	Join together for this photo to promote Raising the Rate of Newstart and other payments to help reduce poverty.
9.50 am Morning Tea – Sponsored by AnglicareSA			
Session Two	10.10 am	Lived Experience Video	HoMie: A streetwear clothing social enterprise supporting homelessness
	10.15 am	National Update	Professor Chris Leishman , Director, Centre for Housing, Urban and Regional Planning, University of Adelaide <i>National Update on Homelessness and Housing</i> Brought to you by the University of Adelaide
	10.30 am	Keynote	Dr John Falzon , Senior Fellow, Inequality and Social Justice, Per Capita <i>Economic Lies and Homelessness: A Positive Spin?</i> Brought to you by Uniting Care Wesley Bowden
	10.50 am	Mini-Presentations	Preventing Homelessness Delegates will choose three presentations to attend, each runs for 20 minutes. Refer to the Digital Program for a list of topics/presenters.
12.10 pm Lunch – Sponsored by Capital City Committee			

Session Three	12.45 pm	Lived Experience Video	On My Feet: Exercise groups and programs creating pathways to self-sufficiency and improved wellbeing
	12.50 pm	Panel	Building Links to Break the Cycle: How hospitals and community services can work together to improve health outcomes for the homeless <i>Brought to you by SA Health and Adelaide Primary Health Network</i> <i>Facilitator:</i> The Hon. Jack Snelling, Wellbeing Project Manager, Baptist Care SA <i>Featuring:</i> Dr Amanda Stafford, Clinical Lead RPH Homeless Team, Emergency Medicine Consultant, Royal Perth Hospital (AUS) Lisa Bartholomaeus, Divisional Director, Integrated Care, Hospital Avoidance Team Kim Holmes, SA State Manager, Neami National
	1.15 pm	Keynote	Jake Maguire , Principal and Leslie Wise , Portfolio Lead, Strategic Communications, Community Solutions (USA) <i>Going Downstream to Get Upstream: Thoughts on using By-Name list data to understand and reduce inflow</i> Brought to you by the South Australian Housing Authority
	1.35 pm	Mini-Discussions	Adelaide Zero Project Delegates will choose three discussions to attend, each runs for 20 minutes. Refer to the Digital Program for a list of topics/presenters
2.55 pm Afternoon Tea – Sponsored by Junction Australia			
Session Four	3.20 pm	Conference Address (Foyer)	Nat Cook MP Shadow Minister for Human Services
	3.30 pm	Masterclass	Power Mapping: A masterclass on building the coalition to end homelessness <i>Brought to you by Wyatt Trust</i> <i>Facilitator:</i> Jake Maguire, Principal, Community Solutions <i>Featuring:</i> Ellie Hodges, Director, Lived Experience Leadership & Advocacy Network
	3.30 pm	Panel	Data Communications and Homelessness <i>Brought to you by Uniting Communities</i> <i>MC:</i> Simon Schrapel, Chief Executive, Uniting Communities <i>Featuring:</i> Dr Priscilla Ennals, Neami National, Senior Manager, Research & Evaluation Gary Maguire, StateStat Director, Office for Data Analytics Greg Knagge, CEO, Nation Creative Alisa Willis, Director, Early Intervention Research Directorate, Department of Human Services
	3.30 pm	Workshop	Building the Peer Support Workforce <i>Brought to you by Neami National</i> <i>Facilitators:</i> Shandy Arlidge, Lived Experience Workforce and Senior Policy Officer and Belinda Brown, Senior Project Officer, Lived Experience Workforce Project, Mental Health Coalition of SA <i>Featuring:</i> Scott Richards, Peer Support Worker, Neami National Robyn Richards, Lived Experience Representative, Catherine House
	4.20 pm	Closing Address (Foyer)	Cathie King Chairperson, Committee of Management, Don Dunstan Foundation
4.30 pm Post Conference Drinks – Sponsored by Bendigo Bank			

INTRODUCING OUR MCs

The Hon. Rev. Dr Lynn Arnold AO

Chair, Board of Directors, Don Dunstan Foundation

Dr Lynn Arnold AO is a former South Australian Premier, Cabinet Minister, and has a long professional association with World Vision, including his time as CEO of World Vision Australia from 1997-2003. In 2001 he received the Centenary Medal for his services to the Australian community, and in 2004 he was awarded the Order of Australia (AO) for his services to Australia through the South Australian Parliament as Premier, and internationally through development and humanitarian aid assistance.

Dr Arnold was CEO of Anglicare SA from 2008 to mid-2012. In this role, he was responsible for overseeing South Australia's largest non-government agency promoting 'justice, respect and fullness of life for all'. Dr Arnold holds a PhD, as well as a Bachelor of Arts and Bachelor of Education from the University of Adelaide. He also holds a Diploma in Senior Company Administration from the Escuela Superior de la Alta Dirección de Empresas (ESADE) in Barcelona, Spain. In December 2014 Dr Arnold was ordained as a priest in the Anglican Diocese of Adelaide following his ordination as a Deacon in 2013. He is continuing his studies, by embarking on a Master of Theology.

Peter Sandeman

CEO, AnglicareSA

Peter Sandeman has a long history of working for social and economic development. He has held key state government director roles across disability services, primary health, place-based capacity building and economic development. Before commencing as AnglicareSA CEO in 2012, Peter had been Chief Executive of Anglicare NSW South, NSW West and ACT, and General Manager Community Services of Mission Australia.

Peter is an Industry Professor in the UniSA School of Business, Board Chair of The Australian Alliance for Social Enterprise (TAASE) and a Deacon of the Anglican Church. Peter is co-Chair of the Adelaide Zero Project.

Louise Miller Frost

Chief Executive Officer, Catherine House

Louise Miller Frost is the CEO of Catherine House, a recovery-focused service based in Adelaide, for women experiencing homelessness. Louise is particularly passionate about the provision of quality services that help people rebuild their lives. She has had a career spanning strategic, corporate and operational leadership across private, NGO, state government and local government sectors, largely in the complex health and social services sector. Louise has worked in rural and metropolitan areas, and been privileged to work with many specific populations including Aboriginal communities, new arrival refugees, mental health consumers, women's health and safety, men's health, homelessness, rehabilitation, youth and ageing populations. Louise is a Fellow of the Australian Institute of Company Directors. Her Board experience includes as Chair of a mid-sized NFP providing a wide range of community services, and various Board roles in health, community services, environmental risk management, economic development and education sectors.

Maria Palumbo

Chief Executive Officer, Junction Australia

Maria Palumbo is a leader of lasting South Australian social policy reform and innovation for almost 20 years. Appointed CEO of Junction in April 2017, she was previously Director of Housing Strategy at Renewal SA where she oversaw the largest transfer of social housing from the SA Housing Trust to community housing.

Prior to this, Maria was CEO of Common Ground Adelaide and held key executive positions in the State's public sector where she initiated and implemented homelessness reforms across the State, as well as strategy, funding and regulation of community and affordable housing during a period of unprecedented investment and growth. She was also Executive Manager at UnitingCare Wesley, Country. Maria, is a Director on the Board of Foodbank SA, a former Director of the Homestart Board and was Chair of the Community Housing Council of SA for several years.

MEET OUR KEYNOTE SPEAKERS

International Keynote Speakers – Jake Maguire and Leslie Wise

Jake | Principal and Leslie | Portfolio Lead, Strategic Communications, Community Solutions (USA)



Jake is a Principal at Community Solutions, where he co-directs the Built for Zero team, which executes the organisation's systems change work to help communities end homelessness throughout the US and around the world. He is privileged to advise and support ambitious, partner-led housing efforts in several countries, as well as Community Solutions' own Built for Zero Collaborative in the United States. From 2010 - 2014, Jake led Communications for the 100,000 Homes Campaign, Community Solutions' flagship large-scale change effort, spearheading its successful bid for the United Nations World Habitat Award as well as its appearance on *60 Minutes*. Prior to joining Community Solutions, Jake advised a range of candidates and elected officials on effective communications and public affairs strategies.



Leslie Wise works directly with communities in the United States and internationally to build and improve systems to end homelessness. During her eight years with Community Solutions, she has also led the content development and strategy for the Built for Zero initiative and piloted the design of Co-ordinated Entry Systems in several key communities.



National Keynote Speaker – Dr John Falzon

Senior Fellow, Inequality and Social Justice, Per Capita (AUS)

Dr John Falzon is a sociologist, poet and social justice advocate and was national CEO of the St Vincent de Paul Society from 2006 to 2018. He has written and spoken widely on neoliberalism and the structural causes of inequality and has long been engaged in the collective movement for social justice and social change. He is the author of *The Language of the Unheard* (2012) and a collection of poems, *Communists Like Us* (2017). He is a member of the Australian Services Union.

MEET OUR SPEAKERS

Rosemary Wanganeen

Cultural Advisor, University of Adelaide and CEO, Australian Institute for Loss and Grief

Rosemary is the founding CEO of the Australian Institute for Loss and Grief which is 100% owned and operated by her. She is a proud Aboriginal Australian from South Australia's Kurna people of the Adelaide Plains, Wirrangu and Koogatha on the west coast of SA.

Sandy Verschoor

The Right Honourable The Lord Mayor of Adelaide

Sandy was elected as a City of Adelaide Area Councillor in the 2015 by-election and served as Deputy Lord Mayor from June 2017 to November 2018. She has had a career in both the public and private enterprise, not-for-profits, and local and state government. Elected Lord Mayor in November 2018, Sandy is keen to keep costs low for residents and businesses by reducing red tape, strengthening Adelaide's global reputation for culture, climate change action, and entrepreneurialism, preserving Adelaide's heritage, and enhancing the city's precincts and main streets for the benefit of local small business owners and the community.

The Hon. Michelle Lensink MLC

Minister for Human Services

Michelle is the Minister for Human Services, with responsibility for a range of programs and services that improve the wellbeing and safety of South Australians. Significant current challenges in her portfolio include addressing the scourge of domestic violence in our community, the transition to the National Disability Insurance Scheme and developing a new housing and homelessness strategy for South Australia. Michelle has a long-standing interest in human services and related areas, as a Shadow Minister, and in former professional roles such as a physiotherapist at the Repatriation General Hospital at Daw Park, and advocacy in an aged care sector peak body. In 2015 she became the first female serving Member of the Legislative Council to have a baby, so has a personal understanding of the challenges of juggling a family with a demanding career. Michelle is deeply committed to equality for women and to improving women's economic status, participation and leadership opportunities, safety and wellbeing throughout their lives.

David Pearson

Executive Director, Don Dunstan Foundation

David Pearson is the Executive Director of the Don Dunstan Foundation – a thought leadership organisation established to inspire action for a fairer world, and to build on the legacy of the late Premier of South Australia, Don Dunstan. The Foundation is currently focused on growing a more purposeful economy through the Thinkers in Residence program, mental health, migration, Aboriginal economic empowerment, and homelessness through the Adelaide Zero Project.

Previously, David was the Senior Policy Adviser in a range of fields to a number of South Australian Premiers and Commonwealth Government Ministers. David has a Bachelor of International Studies and a Bachelor of Media, with Honours in Politics and Public Policy from the University of Adelaide.

Professor Chris Leishman

Director, Centre for Housing, Urban and Regional Planning, University of Adelaide

Chris Leishman is the Director of the Centre for Housing, Urban and Regional Planning and the Hugo Centre for Migration and Population Research at the University of Adelaide. These research centres also act as the University of Adelaide AHURI (Australian Housing and Urban Research Institute) Research Centre. Chris' research interests are focused on the economics of the housing market, including the relationship between housing supply and affordability, the behaviour of housing and land developers, and demographic / socio-economic processes such as household formation, housing consumption decisions and tenure choice.

Nat Cook MP

Shadow Minister for Human Services, State Labor Opposition

Nat is a southern suburbs lifetime local and has lived there nearly all her life. In December 2014 Nat was elected to the South Australian Parliament as the Labor Member for Fisher and, following the electoral boundaries redistribution and the 2018 general election, was later elected as the inaugural Member for Hurtle Vale. Nat is an active member of the local community and is committed to supporting policies and strategies which ensure a positive connection between health, education, community safety and well-being. Nat and husband, Neil Davis, founded the Sammy D Foundation in 2008 after the loss of their son Sam through a violent and unprovoked one-punch assault.

Nat previously worked as a nurse for nearly 30 years, including as an After-hours Nursing Co-ordinator, retrieval, intensive care, rehabilitation and General Registered Nurse. In April 2018 Nat was appointed by Leader of the Opposition Peter Malinauskas as the Shadow Minister for Human Services. Nat has previously served as the Parliamentary Secretary for Housing and Urban Development.

Cathie King

Chair, Committee of Management, Don Dunstan Foundation

Cathie is a Director and Chair of the Committee of Management of the Don Dunstan Foundation. She is a Director of EML, Homestart, SAFECOM and Common Ground. Cathie has worked as a jillaroo, publican, Chief of Staff to two Ministers, Adviser to two Premiers and was the National Organiser of the Australian Labor Party. She has owned and managed public relations, communications and strategic advisory businesses since 2004.

Cathie is a member of The Republican Movement, the Norwood Football Club and an Honorary Life Member of the Royal Agricultural and Horticultural Society.

MINI-PRESENTATIONS – PREVENTING HOMELESSNESS

How will the Mini-Presentations work?

- All of the presentations listed below will be located throughout the plenary room, reception and foyer areas.
- Delegates will have time to visit three presenters of their choice within the one-hour session.
- For each 20 minute session, presenters will speak for approximately 10 minutes, with 10 minutes for questions, discussion and networking with their audience.
- At the 20 minute mark a bell will ring and all delegates will need to move promptly to their next presenter.
- At the 40 minute mark the bell will ring again and the audience will need to move promptly to their third and final presenter.

Ushers will be available to assist with directions to presenters and any other questions you may have at the time of this session.

Each presentation has a number which corresponds to the presenter's location on the Mini-Presentations site map. Presentations will begin on time, so please move promptly to your next session.

1 Ending Homelessness: From Wicked Problem to Grand Challenge

Maria Palumbo, CEO, Junction Australia

Dr Tracey Dodd, Research Fellow, University of Adelaide

How can SA reframe homelessness from a wicked problem to a grand challenge? Wicked problems are characterised as being hard to define and thus provide difficulties in knowing when they have been solved. In contrast, grand challenges are solutions-oriented. Learn how the homelessness system can move toward outcome-oriented services where people know that they are making a difference and allocating resources effectively. Audience members will walk away with a deeper understanding of the underlying causes of stress in the system, as well as possible long-term solutions.

2 Health and Homelessness Connected to Deliver Outcomes for Children and Their Families

Mark Perry, Manager, Social Programs, Uniting Care Wesley Bowden

Yvonne Parry, Senior Lecturer, Flinders University

Flinders University and UCWB partnered to deliver research and health care innovation for children and their families who are homeless or at risk of homelessness. This 6-year research project saw nursing students placed into UCWB's homelessness service to deliver a holistic service response. The collaboration successfully addressed the profound lack of nursing and health care which impacted on children's normal development. The education program for staff and new methods of health care delivery, addresses somewhat the unique needs of homeless families while setting a model for future intervention.

3 How Do We Make Sure the Hamburger We Cook Looks like the One in the Photo?

Paul Coulson, Director, Towards Independence, Salvation Army

More and more in the human service sector we have 'slick' Public Relations campaigns in place, mainly to attract funding. Sometimes the PR does not match the service we are offering. Is this a problem in terms of clients' expectations about what they will experience from our particular service? What does it do for staff morale when in some cases what we say we do we don't actually do? Is a PR campaign a good basis for developing a workplace culture?

4

Every Vote Matters

Veronica Coram, Project Manager, Electoral Participation and Homelessness, Universities of Adelaide and South Australia
Susan Geraghty, Australian Electoral Commission

This project, jointly conducted by the Universities of South Australia and Adelaide with the Australian Electoral Commission (SA) explores the attitudes of people experiencing homelessness towards voting and political participation. It aims to identify obstacles to participation for this group, and will make recommendations to minimise these obstacles and encourage participation.

5

Prevention of Homelessness: What the Research is Telling Us

Chris Hartley, Research Fellow, Centre for Social Impact
Jacqui Jones, The Constellation Project Lead, PwC

Hear an overview of the Research Report *Amplify Insights. Insights* examines the drivers, and the key levers that can disrupt the pathways to homelessness and provide more safe, secure, affordable, appropriate and accessible housing. This session will also cover *The Constellation Project*, which is a growing group of organisations collaborating across sectors, founded by Australian Red Cross, Centre for Social Impact, Mission Australia and PwC Australia. By combining collective intelligence, resources, networks and power, The Constellation Project seeks to generate practical solutions that will create more homes and better journeys for people at risk of, or experiencing homelessness.

6

Aged Care and Homelessness: Delivering More Than a Home

Paul Harris, Engagement Manager, ACH Group Inc.

South Australia's ageing population is at the cusp of a boom and is set to rise by 70% in the coming decades. We are already seeing increased numbers of older people accessing specialised homelessness services across the state. Learn how ACH Group is working with Catherine House to innovate solutions in preparation for the rise in older people at risk of, or experiencing homelessness.

7

A Label for the Streets: Streetwear Combating Youth Homelessness and Hardship

Nick Pearce, Co-Founder & CEO, HoMie (Homelessness of Melbourne)

HoMie is a streetwear clothing social enterprise that uses 100% of its profits to provide brand-new clothing, training and job opportunities to young people affected by homelessness or hardship. From our customers buying an ethically-made product and learning our story, to our Pathway Interns and VIP Shoppers, we are strengthening the HoMie community, striving for social inclusion and creating a positive shift in the community's perception surrounding young Melbournians affected by homelessness or hardship. A HoMie is someone who looks out for others. #BeAHoMie

8

Belonging begins at home: Supporting Positive Housing Experiences for Refugees and Asylum Seekers

Anna Ziersch, Southgate Institute for Health, Society and Equity; Flinders University

Settling into a new home is a crucial first step for refugees and asylum seekers in building a new life in Australia. However, new arrivals can face a range of challenges in securing appropriate housing that can affect settlement experiences, harm health and wellbeing, and place people at risk of homelessness. Hear about findings from a Flinders University research project conducted in partnership with AnglicareSA, the Australian Refugee Association, Baptist Care SA and Shelter SA. The project documented the housing experiences of refugees and asylum seekers in Adelaide and developed recommendations for supporting optimal housing outcomes, social inclusion, and health and wellbeing for refugees and asylum seekers.

9 Prevention Starts with You. Using Innovation and Hope to Engage with Vulnerable Groups

Stefano Tocci, Manager Inner City And WestCare, Baptist Care SA

Learn more about how workers and organisations can model hope and use innovation, from staffing to service delivery, in order to engage more effectively with those doing it tough.

10 Engaging Citizens: How to Do Great Public Advocacy to Really Prevent Homelessness

Kate Colvin, National Spokesperson, Everybody's Home

To reduce homelessness across our community people need access to basic universal services: adequate social security, housing they can afford, and healthcare. None of these changes can be achieved without reform by Government. NGOs have a critical role in society to advocate for the changes that will reduce poverty, as well as to respond to the consequences of it. Learn how we can incorporate public advocacy into our work, empower clients, community and staff as citizens, and together change the world.

11 Are You on Ask Izzy? Connecting People Experiencing Homelessness to the Services They Need, Now and Nearby

Jess Perrin, Head of Social Innovation and Digital inclusion, Infoxchange

Ask Izzy is a web app that was co-designed with people with lived experience of homelessness to find housing, a meal, family violence support, counselling and much more. It's free and anonymous, and supports more than 30,000 people a month to connect to 370,000 services nationally. Learn about the never-before-seen data that Ask Izzy captures, what help people are searching for in your neighbourhood, and collaborate to direct people in need to the right services.

12 Changing the Conversation

Dr Alice Clark, Executive Director, Shelter SA

Many people who hear the word 'homeless' see a picture in their heads of a middle aged man lying on a park bench. These 'park bench images' do not accurately represent homeless people, are potentially harmful to them, and pose a problem for properly addressing homelessness. Learn why stereotypes are so pervasive and examine their use in the media, social media and in fundraising. We must change the way we convey messages about who is really experiencing homelessness in South Australia, and the real causes of homelessness – to conclude that we must think of affordable, safe and appropriate housing for citizens as essential infrastructure rather than as purely a welfare issue.

13 Help! I Need It Now: Avoiding the Sharks When You're Trying to Keep Your Head Above Water

Kerry Davies, Community Microfinance Manager South Australia and Sarah Brennan, Microfinance Program Support Officer, Good Shepherd Micro Finance Program

Learn more about how financial literacy and education are key early-intervention tools in the prevention of homelessness. Good Shepherd Microfinance works in partnership with NAB, community organisations and the Federal and South Australian Governments to offer No Interest Loans (NILS) and STEP-UP loans; safe and affordable financial products for those on low incomes. These products support clients to simultaneously acquire or regain the skills, knowledge and confidence to manage money, prioritise fixed expenses and debt, budget, avoid rip-offs and borrow safely. Thereby giving those moving on from supported accommodation and those living in their own homes, a greater chance of success.

14 The Homelessness Bathtub *Molly Seeley, Program Manager, Institute of Global Homelessness*

It is not new or groundbreaking to talk about homelessness as a systems issue; we know that without looking at prevention and upstream factors, we cannot reduce the numbers of individuals sleeping on our streets. 'The Homelessness Bathtub' is a way of looking at and thinking about the way that homelessness operates as a kind of warning light across an entire welfare system, and the ways that addressing homelessness can have enormous benefits to other parts of that system. Can we think about ending homelessness the way we think about fixing an overflowing bathtub – not just by draining the water, but by fixing the pipes?

15 Foot in the Door: Young People in Private Rental *Lauren Brown, Real Estate Training Lead, Yfoundations*

We talk a lot about private real estate engagement, but what does this actually mean? Yfoundations, the NSW peak body for youth homelessness, working in collaboration with the Real Estate Institute NSW, has developed and implemented training for property managers to create both local opportunities and influence large scale perceptions and practice.

16 Rethinking Child Protection Responses When Domestic and Family Violence are Present *Megan Hughes, Executive Manager, Strategic Projects, Women's Safety Services SA*

Domestic and Family Violence (DFV) does not end when the women and children leave the family home. Understanding the dynamic of DFV, and using a gendered violence and trauma informed approach when working with women and children during or after they are in a violent relationship, makes all the difference for their recovery and healing.

17 Aspire: Australia's First Homelessness Social Impact Bond *Sam Barrett, Aspire Program Manager, Hutt St Centre*

Australia's first homelessness Social Impact Bond, Aspire, has just celebrated its second birthday. Learn more about the experience of setting up the project, what Aspire has achieved and learned so far, and thoughts on the future of Aspire and Social Investment in Homelessness.

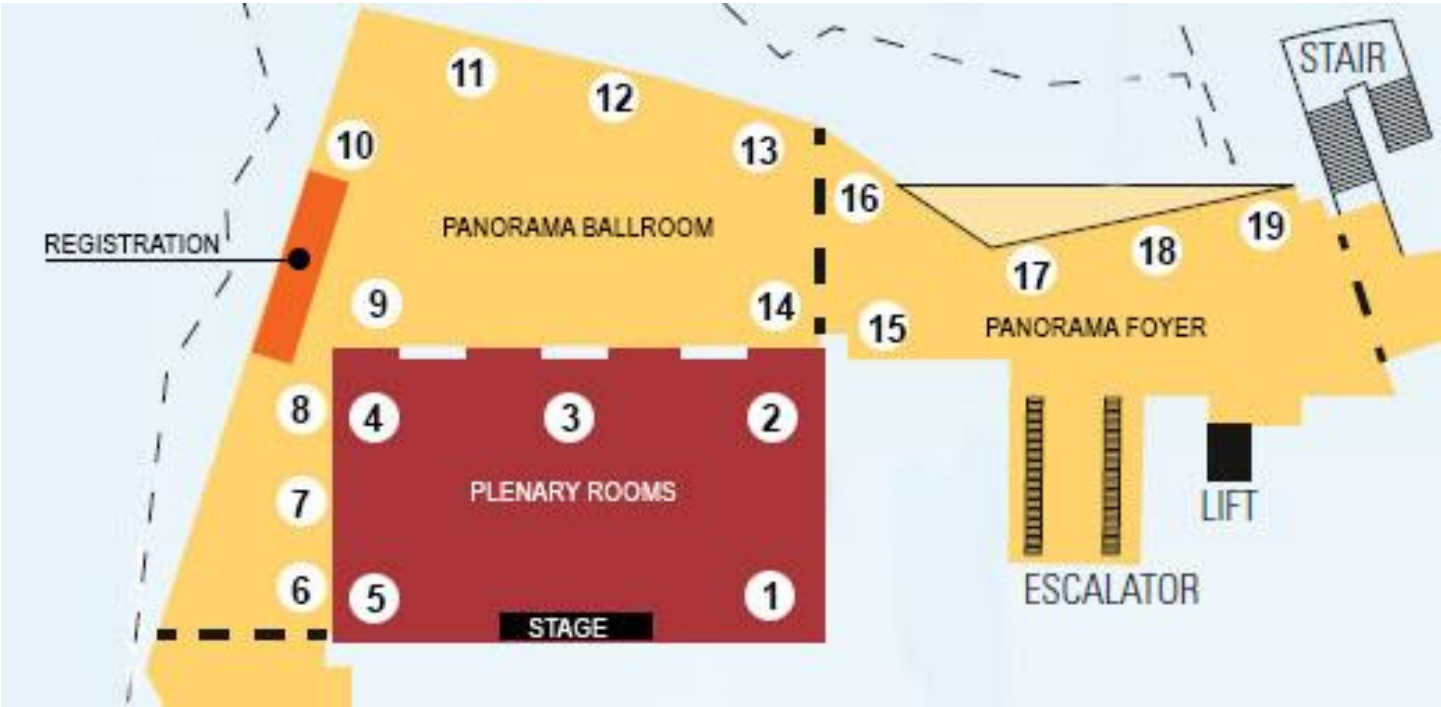
18 'Who's being played' Gambling Help explained *Ron Ellis, Counsellor, Relationships Australia Francie Hogan, Financial Counsellor, Relationships Australia*

We know that gambling problems can have an adverse effect on individuals, families and communities; the homeless are also a particularly vulnerable group. Our aim is to work together and offer assistance. This free program is open to anyone who thinks they have a problem with gambling or any person who is affected by gambling – this can be a family member an employer or friend.

19 Continuing the Conversation with Dr John Falzon *Dr John Falzon, Senior Fellow, Inequality and Social Justice, Per Capita*

This session will continue the conversation from Dr John Falzon's thought-provoking Keynote: *Economic Lies and Homelessness: A Positive Spin?*

MINI-PRESENTATIONS LOCATIONS



MINI-DISCUSSIONS – ADELAIDE ZERO PROJECT

How will the Mini-Discussions work?

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- At the 20 minute mark a bell will ring and all delegates will need to move promptly to their next facilitator.
- At the 40 minute mark the bell will ring again and the audience will need to move promptly to their third and final facilitator.

Ushers will be available to assist with directions to the Mini-Discussions and any other questions you may have at the time of this session.

Each presentation has a number which corresponds to the presenter's location on the Mini-Discussions site map. Discussions will begin on time, so please move promptly to your next session.

1 Aligned Housing: Successes and Challenges in Sustaining Tenancies

Joe Capozza, Manager Housing Strategy and Projects, AnglicareSA Housing (lead)
David Holmes, Regional Manager, SA Housing Authority
Selina Tually, Researcher, Adelaide Zero Project

Aligned housing focuses on an alignment between the housing stock allocated to people on the By-Name List, and the housing needs expressed by persons on that list. We will discuss the early findings and challenges of housing allocations, and how these are being overcome.

2 Lowering Access Barriers to Accommodation

Shaunee Fox, General Manager, Carrington Cottages

Taking those identified on the By-Name List to create a community at Carrington. Using our combined resources together with the collaboration of like-minded agencies, empowering our tenants to confidently seek out and be successful in gaining and maintaining tenancies in the community. Ways we can constantly refine and improve the way we do things to give tenants the earliest opportunity to successfully gain a rental property.

3 Preventing Homelessness: Sustaining Tenancies, Supporting Connection, Saving Lives

Celia Boyle, Housing Choices Team Leader

Housing Choices SA's housing services team will share their experiences working with vulnerable residents and at-risk tenancies. HCSA uses trauma-informed practice and a multi-agency approach to re-build relationships and integrate parallel service provision. The presentation will explore case studies to demonstrate our key approach: building trust through simple human gestures; and the methods and tools we use to reset at risk tenancies and not exit into homelessness.

4 Creating a Conceptual Framework Linking Housing and Health Outcomes

Carmel Williams, Manager, Health Determinants and Policy, Wellbeing SA
Victoria Skinner, Project Officer and Research Co-ordinator, Don Dunstan Foundation

The Adelaide Zero Project and Wellbeing SA are working together to use population health frameworks to better understand mid-stream and up-stream homelessness prevention. The presentation will share the preliminary development of a conceptual framework that aims to explain the complex systemic and individual factors that influence housing (in)stability, and how to utilise policy levers at different points to keep people from falling into housing stress, housing instability, and homelessness.

5 The 'How To' of Communicating Homelessness

*Gemma Burdon, Deputy Director, Don Dunstan Foundation
Jessica Starling, Projects and Marketing Officer, Don Dunstan Foundation
Josh Hallett, Director, End Homelessness SA*

What is the best way to communicate homelessness? What is the best language to use, how do we speak respectfully about this sensitive subject? Join this conversation to work on ways to use the power of language to educate people on homelessness and the Adelaide Zero Project.

6 Using Collective Impact to Get Things Done, on a Massive Scale

Renee Jones, Senior Project Co-ordinator, Don Dunstan Foundation

In just one short year, Adelaide Zero Project's partners have built a real-time By-Name List, a common assessment tool and a collaborative governance network supported by a neutral backbone. Thanks to a collective impact framework, this pace and scale of change across a complex homelessness system is unprecedented. What's working, what's plain hard and what habits do we need to change to make the most of Collective Impact?

7 Policing for Good

Matt Nairn, Chief Inspector - Eastern District Operations Manager, SAPOL

How police identify, interact and engage with Adelaide's homeless/rough sleepers and vulnerable persons; discussing the evolving challenges, role and function of Operation Paragon police and how police can assist to reduce homelessness and positively impact on reducing crime.

8 Ending Homelessness in Other Vanguard Cities

Molly Seeley, Program Manager, Institute of Global Homelessness

Building on the successes of countries and cities across the world, the Institute of Global Homelessness (IGH) is partnering with key global strategic partners to launch 'A Place to Call Home', a global effort to support 150 cities to end street homelessness by 2030. The foundation for this effort will be the pioneering work of a small group of cities working toward goals related to ending street homelessness by 2020. Their work will show what is possible, clearing the path for 25 more cities working to end street homelessness by 2025, then a final 120 cities to end street homelessness by 2030. In this Mini-Discussion, we will consider the successful strategies that Vanguard Cities have deployed so far in their homelessness work, and talk about how Adelaide is a part of that global effort.

9 Better Models of Health Care for People Experiencing Homelessness

The Hon. Jack Snelling, Health and Wellbeing Project Manager, Baptist Care SA

More than 70% surveyed in Connections Week either experienced mental illness, physical health issues or substance abuse. Almost half experienced a combination of the three. They are significant consumers of expensive tertiary care that is ill-suited to their needs. Are there better ways to provide primary healthcare and get better health outcomes for these people?

10 Hospital is not a Home: How CICC is Collaborating with Services to Reduce Hospital Presentations

Kerry Dawson, Nurse Consultant, Hospital avoidance team, CAHLN

The CALHN Integrated Care Co-ordinators (CICC) work across both the Royal Adelaide and Queen Elizabeth Hospitals 7 days a week and provide an afterhours support to service providers. The CICC role provides a single point of contact for external referring partners both government and non-government seeking alternative care options for their patients/clients who are on a trajectory of an emergency department (ED) presentation. This intervention ensures consumers receive the right care in the right place at the right time.

11 The Role of the Private Sector in Ending Homelessness

Lauren Grant, Consultant, Social Inclusion, City of Adelaide

The Adelaide Zero Project is exploring an opportunity to engage with the business community and to develop an Emergency Fund to provide flexible assistance to prevent and end homelessness. The Fund could seek to disperse small sums of money for individuals moving out of homelessness into stable housing, or at risk of falling into homelessness. This presentation will discuss why sleeping rough is a whole-of-community issue and how an Emergency Fund could provide opportunities to rally greater support from the private sector and the public to end homelessness.

12 What's your Housing Strategy?

Joe Noone, Senior Manager, System Strategy and Analysis, South Australian Housing Authority

The SA Housing Authority is in the process of developing a new state-wide Housing and Homelessness Strategy. Hear about the progress and discussions the SA Housing Authority have had so far and have your input on what you would like to see in, and come from, the Strategy.

13 Supporting Complex Cases through Adelaide Zero Project's Co-ordinated Care Framework

Shannon O'Keefe, Regional Manager (Complex Needs), Neami National
Lynda Forrest, Chief Operating Officer, Hutt St Centre
Kirsten Sandstrom, Head of Home & Housing, HYPA

Adelaide Zero Project's Inner City Community of Practice (ICCoP) provides high level multi-agency responses to determine appropriate housing and support for people sleeping rough who are on the By-Name List. Members of the Co-ordinated Care group will share their unique insights in supporting some of the most complex cases of chronic homelessness and discuss ways in which we can better support these individuals to sustain housing.

14 The Art of Being Human

Serafina Tané, Founder and Executive Director, Teaspoons of Change South Australia
Morgana Retallick, Teaspoons of Change South Australia

'The Art of Being Human' is an Adelaide Fringe event and a platform to give artists and emerging artists who are experiencing homelessness, or vulnerability, an opportunity to display and perform their art and be valued as artists, thus facilitating the healing process and a pathway back to independence.

15 Inflow Trends and Prevention of People Falling into Rough Sleeping: Insights from the By-Name List

Dr Priscilla Ennals, Senior Manager – Research and Evaluations, Neami National
Jess Dobrovic, Data Analyst, Hutt St Centre

After 12 months collecting data through the By-Name List and two iterations of the VI-SPDAT, we are gaining insights into the demographics of people sleeping rough in the CBD. Multi-agency collaboration on analysis provides a snapshot of these trends and we discuss implications to inform a reduction in rough sleeping in the CBD.

16 Using the New VI-SPADT to Improve Housing and Support Outcomes

Tameka Thompson, Team Leader (SW) Eastern Adelaide Generic Homelessness Service, Hutt St Centre
Jake Pilcher, Case Navigator (Aspire), Hutt St Centre

Learn everything there is to know about the VI-SPADT (Vulnerability Index – Service Prioritisation Decision Assistance Tool). This session will provide an overview of the tool, why we use it, tips on how to use it, and when not to use it.

17 Continuing the Conversation with Amanda Stafford

Dr Amanda Stafford, Clinical Lead RPH Homeless Team, Emergency Medicine Consultant, Royal Perth Hospital (AUS)

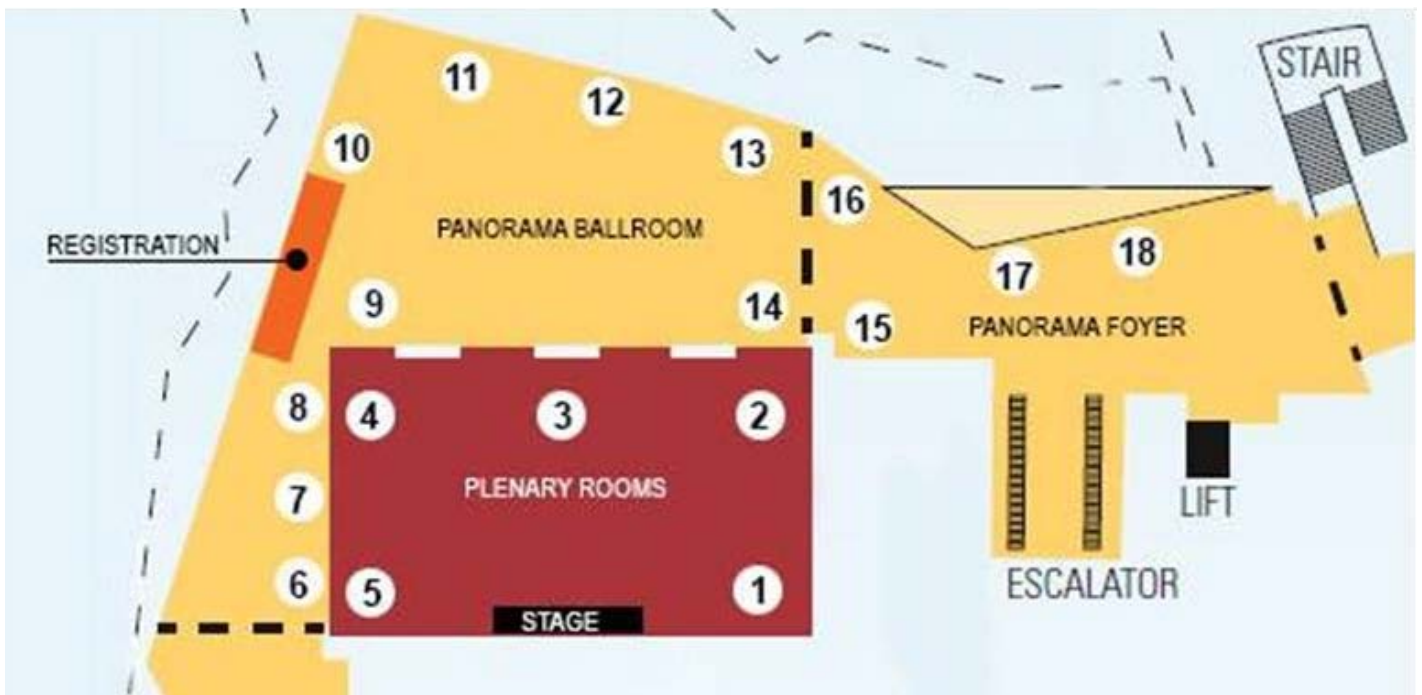
This session will continue the conversation from the Panel:
Building Links to Break the Cycle: How Hospitals and Community Services Can Work Together to Improve Health Outcomes for the Homeless

18 Continuing the Conversation with Community Solutions

Leslie Wise, Portfolio Lead, Strategic Communications

This session will continue the conversation from the Community Solutions Keynote 'Going Downstream to Get Upstream: Thoughts on using the By-Name List Data to understand and reduce inflow'.

MINI-DISCUSSION LOCATIONS ADELAIDE ZERO PROJECT



INTRODUCING OUR PRESENTERS

PANEL: Building Links to Break the Cycle: How hospitals and community services can work together to improve health outcomes for the homeless

Facilitator: The Hon. Jack Snelling

Baptist Care SA and Wellbeing Project Manager

Jack Snelling was Minister for Health in South Australia from 2013-2017 and was responsible for Australia's first Social Inclusion Bond for homelessness, Aspire, which is being delivered by the Hutt Street Centre. Since March he has been engaged by Baptist Care to manage a project to develop a Health and Wellbeing Centre.

Featuring:

Dr Amanda Stafford

Clinical Lead RPH Homeless Team, Emergency Medicine Consultant, (RPH) Royal Perth Hospital (AUS)

For just under three years, Dr Amanda Stafford has been the clinical lead for the RPH Homeless Teams. In this role, she focuses on the need for improved care and co-ordination between hospital and community homelessness services for health, housing and social support. Alongside this work, the Homeless Team has been able to demonstrate significant financial savings to the hospital system, strengthening the case for further Homeless Teams to be set up across Australian hospitals with significant homeless patient cohorts.

Lisa Bartholomaeus

Divisional Director, Integrated Care, CAHLN Hospital Avoidance Team

Lisa Bartholomaeus' current role is Divisional Director of Central Adelaide Local Health Network Integrated Care Directorate. Her background is as a registered nurse in various clinical, liaison and leadership roles in acute and community settings. She has worked in the health system for 25 years, predominantly in areas of acute and sub-acute community intervention, with a focus on hospital prevention, admission avoidance, and early supported discharge. Lisa's current portfolio includes Refugee Health, HIV services, Central Adelaide hospital avoidance clinic and outreach service, mainly targeted to those who frequently present to the Royal Adelaide Hospital with physical health issues, who are homeless, couch surfing and/or transient.

Kim Holmes

SA State Manager, Neami National

Kim Holmes is State Manager for Neami National in South Australia and Western Australia. Neami delivers a wide range of homelessness services across Australia including the Street to Home Service in SA. Neami is an active member of the Adelaide Zero Project specifically leading the design, operation and management of the By-Name List. Kim has 25 years' experience in mental health, youth health, homelessness and drug and alcohol services delivery in government and non-government settings. She is President of the Mental Health Coalition SA, Member of Community Mental Health Australia Board, Chairperson of Links to Wellbeing Executive Committee and Central Adelaide and Hills Partners in Recovery Consortium. Her commitment is to highly-engaged performing teams which deliver best quality recovery and rehabilitation services to people living with mental illness, complex needs and their families.

MASTERCLASS: A Masterclass on Building the Coalition to End Homelessness

Facilitator: Jake Maguire

Principal, Community Solutions

Jake is a Principal at Community Solutions, where he co-directs the Built for Zero team, which executes the organisation's systems change work to help communities end homelessness throughout the US and around the world. He is privileged to advise and support ambitious, partner-led housing efforts in several countries, as well as Community Solutions' own Built for Zero Collaborative in the United States. From 2010-2014, Jake led Communications for the 100,000 Homes Campaign, Community Solutions' flagship large-scale change effort, spearheading its successful bid for the United Nations World Habitat Award as well as its appearance on *60 Minutes*. Prior to joining Community Solutions, Jake advised a range of candidates and elected officials on effective communications and public affairs strategies. He holds a BA from Amherst College and a MA from the University of Texas at Austin and serves on the Board of Directors for Open Doors Atlanta.

Featuring:

Ellie Hodges

Director, LELAN (Lived Experience Leadership & Advocacy Network)

Ellie has worked for twenty years in the community and mental health sectors as a community development lead, therapeutic practitioner, manager, educator, advisor, strategy/policy worker and consultant. For the past 3 years she has been an active 'lived experience' representative, leader and speaker at state and national level. At the heart of all of Ellie's work is her commitment to innovation, social justice and leading together. In 2017 Ellie founded and is the Executive Director of the Lived Experience Leadership & Advocacy Network (LELAN). LELAN is 100% by, for and with people with lived experience of mental health issues. The organisation's purpose is to amplify the voice, and influence the leadership of lived experience to drive change. LELAN has recently received a significant philanthropic grant to work in partnership with the University of South Australia and is also supported by the SA Mental Health Commission.

PANEL: Data Communications and Homelessness

MC: Simon Schrapel

Chief Executive, Uniting Communities

Simon has enjoyed a 35+ year career of working in the Social and Community Services sector in Australia and abroad in a range of policy, planning, advocacy and management positions. He is currently Chief Executive of Uniting Communities, a leading South Australian community service agency committed to social justice and involved in the delivery of a broad range of social and health services to over 30,000 South Australians each year from community and residential aged care to child and youth programs, mental health and homelessness services. Simon is currently Chair of Foodbank SA, a Board member of Families Australia, a Director of Foodbank Australia and a member of the Premier's Council on Suicide Prevention. Simon has held a number of key leadership positions including as President of the Australian Council of Social Services (ACOSS) and of SACOSS and Chair of the Council for the Care of Children. He has been involved in a wide range of government advisory boards at a national and state level over the past 20 years. Simon was awarded Membership of the Order of Australia in 2017 for his services to children and family services and the community sector.

Panel Members:

Dr Priscilla Ennals

Senior Manager Research and Evaluation, Neami National

Dr Priscilla Ennals is the Senior Manager of Research for Neami National. She is an occupational therapist with a history of employment in mental health services and academia. She has played a role in the development of the By-Name List for the Adelaide Zero Project.

Gary Maguire

StateStat Director (Senior Geospatial Intelligence Officer), Office for Data Analytics

Gary is the Senior Geospatial Intelligence Officer for the Department of Premier and Cabinet. He is responsible for providing advice and direction on issues of interest to the Government of South Australia, leading the co-ordination, development, and implementation of cross government geospatial systems and data-driven decision-making outcomes.

He has held several executive positions including Chair of Data for Change - Systemic Reform Group for SA Government, President of the Surveying and Spatial Sciences Institute (SSSI), Director of Locate Conferences Australia and a foundation Board member of The Centre for Spatial Law and Policy.

Greg Knagge

CEO, Nation Creative

Greg Knagge, Managing Director, NATION Creative Pty Ltd. With almost 30 years' experience in the advertising and marketing industry, Greg has worked with some of Australia's leading brands in local, national and international markets. He is a founding principal of NATION, an independent marketing and communications services agency with offices in SA and ACT.

Alisa Willis

Director, Early Intervention Research Directorate, Department of Human Services

Alisa has a strong background in social work, research and the strategic management of services related to children and young people. She has worked in roles spanning crisis response, child protection services and early learning services across Australia and abroad.

Alisa is a PhD candidate. Her study focuses on the resilience in the lives of street-involved children in Manila, Philippines, and is looking forward to being at the forefront of evidence-based interventions at DHS.

WORKSHOP: Building the Peer Support Workforce

This panel will feature perspectives from those who have a lived experience of homelessness.

Facilitators: Shandy Arlidge and Belinda Brown

Shandy, Lived Experience Workforce (LEW) and Senior Policy Officer, Mental Health Coalition of South Australia

Belinda, Senior Project Officer, LEW Project, Mental Health Coalition of South Australia

Shandy is the Program Manager for the Lived Experience Workforce Program at the Mental Health Coalition SA. With 13 years' experience in the mental health sector she is a passionate advocate for Lived Experience Workforce, having seen again and again the benefit this skilled workforce brings to the lives of people living with mental health challenges.

Belinda is the Senior Officer for the Mental Health Coalition of SA's NGO Lived Experience Workforce Program (LEWP). Using her lived experience skill set, Belinda passionately supports the growth and development of this workforce and inspires recovery for others. Joining the sector in 2006, her qualifications and expertise in Adult and Vocational Education were invaluable in the development of South Australia's first Mental Health Peer Work training program and the pilot Certificate IV in Mental Health Peer Work. Outside of work, Belinda simply enjoys being Mum to her teenage son and cycling in her beautiful 'backyard' – the Fleurieu.

Featuring:

Scott Richards

Peer Support Worker, Neami National

Scott has struggled with mental health stresses and addiction for many years which resulted in multiple periods of homelessness and institutions including jail. Scott became very untrusting towards services and found himself very lonely and isolated from society which led to further issues. In his early 40s and out of jail again, Scott found himself on a drug program through the Courts and began to slowly take steps towards the life he always dreamt of. Since December 2017, Scott has been a Peer Support Worker in Neami's Street to Home team - specialising in building relationships with some of Adelaide's most vulnerable people and assisting in the transition from the streets to home.

Robyn Richards

Lived Experience Representative, Catherine House

Robyn Richards is a 39 year-old single woman who has experienced homelessness. In 2018, Robyn was evicted from her Housing SA property. She experienced many mental health stressors and was not able to maintain her accommodation. Robyn did not have any supports in the community so when she became unwell and homeless she had nowhere to go. Since October 2018, Robyn has lived in the Catherine House Recovery Program and has been working on recovery goals with a case worker. Since March this year, Robyn has been living independently in a transitional cottage where she continues to be supported with living skills.

For the past four years Robyn has enjoyed volunteering for a community serving meals to low income people. This year at the Catherine House Women's Centre Robyn has completed two educational courses – My Time My Future, and Live Your Best Life, and received a Certificate from TAFE on completion.

ADELAIDE ZERO PROJECT

Ending street homelessness in the inner city



Background

Roseanne Haggerty, a former Thinker in Residence, spoke at the 2016 Homelessness Conference about how she viewed homelessness as a solvable problem. She then challenged Adelaide to put a plan in place to end street homelessness.

A broad coalition of more than 35 not-for-profits, government agencies, private organisations and service providers have come together, with The Don Dunstan Foundation acting as the backbone organisation, and collectively taken up that challenge: the Adelaide Zero Project is our response.

The Functional Zero Approach

Functional Zero is an innovative approach to ending homelessness, pioneered by Roseanne Haggerty's organisation, Community Solutions, and has been successfully adopted in the United States (US) and internationally.

A community reaches Functional Zero when the average capacity of its housing system is greater than the existing need. This can be proven with data. Functional Zero is reached when the number of people sleeping rough at any point in time is no greater than the average housing placement rate for that same period (usually within a month).

The Functional Zero approach has now been adopted in 75 communities across the US, as well as Canada, and has achieved Functional Zero homelessness in ten communities for veterans, and three communities for chronically homeless people.

The Opportunity

Adelaide now has the chance to be the first city outside of North America to reach Functional Zero.

In November 2017, Adelaide officially became a Vanguard City, one of only a small number of cities worldwide working with the Institute of Global Homelessness (IGH) to end street homelessness by 2020.

The Adelaide Zero Project has adopted the Functional Zero approach with the aim of achieving and sustaining Functional Zero street homelessness in Adelaide's inner city by the end of 2020.

The Adelaide Zero Project Approach

The goal is to achieve and sustain Functional Zero street homelessness in Adelaide's inner city by the end of 2020 and to then expand the model to other areas in South Australia, and to other forms of homelessness.

The Project will be delivered across four phases:

- Phase One saw the establishment of the Project and determined how the Functional Zero Approach from the United States could be localised for Adelaide's needs. The University of Adelaide, Flinders University, inner city homelessness services, state and local government were involved in establishing goals, deliverables, structures and timelines to support implementation.
- Phase Two is the implementation of the Project and began in May 2018 with the first Connections Week and creation of Adelaide's By-Name List. In May 2019, a second Connections Week was held and 280 dedicated volunteers connected with those sleeping rough in the inner city to get to know them by name, better understand their needs, and to track accurate progress towards Functional Zero street homelessness.
- Once Functional Zero street homelessness is achieved, Phase Three will focus on sustaining Functional Zero homelessness in Adelaide's inner city.
- Phase Four will seek to expand the approach to include areas outside Adelaide's inner city, and other forms of homelessness.

Next Steps

The following steps will be delivered during Phase Two:

- A number of research and data projects are in progress or are planned by the Strategic Data Working Group (SDWG) and include further analysis of the By-Name List and data sets to inform strategies for the prevention of, and diversion from, rough sleeping.
- Establishment of an Aboriginal Mobility Project to ensure we can better meet the needs of Aboriginal rough sleepers in the inner city.
- Continue to work with housing providers to secure supply of appropriate public, community and private housing for people sleeping rough who are on the By-Name List.
- Establishment of the Lived Experience Advisory Group, drawing on lived experience representatives and peer support workers within the sector.
- Establishment of the Adelaide Business Alliance to end Homelessness, led by the City of Adelaide and chaired by Lord Mayor, Sandy Vershoor.
- Launch of the Charter, including a pledge which project partners, community organisations, businesses and individuals can commit to and take action to support the Adelaide Zero Project's principles, goals and target.

GET INVOLVED WITH THE DON DUNSTAN FOUNDATION

Join our mailing list to receive updates on all our exciting projects and events at:
www.dunstan.org.au/join.

You can also support our work through:

- Become a supporter. From as little as \$30 per year you will receive discounted entry to Don Dunstan Foundation and selected partner events.
- Making a donation or bequest.
- Volunteering. Ongoing office volunteering and/or ad hoc event volunteering.
- Partnering with us on a project to inspire a fairer world.

ATTEND A DON DUNSTAN FOUNDATION EVENT

AdMental – 2020

The Don Dunstan Foundation will host the fourth annual AdMental event, a '*Gruen Transfer* inspired' event to use the power of marketing to improve mental wellbeing.

Dunstan Film Club – Throughout the year

See some great films and, at the same time, help provide an outing to the movies for people who normally would not be able to get to the movies. Tickets include a drink, a snack, and a great night out.

Lowitja O'Donoghue Oration – May 2020

Each year the Don Dunstan Foundation presents the annual Lowitja O'Donoghue Oration named in honour of Dr O'Donoghue, an Aboriginal woman who has dedicated her life to improving the welfare of Aboriginal and Torres Strait Islander people. Each year a keynote speaker presents the Annual Oration, which in 2019 featured Mr David Rathman.

Dunstan Dialogues – Throughout the year

The Dunstan Dialogues are a series of discussions between prominent visiting thinkers, and leaders in our state, to exchange knowledge, make connections and collaborate.

Thinkers in Residence – Throughout the year

The Thinkers in Residence program attracts experts from around the world to help put their knowledge, skills and creative ideas into our community, governments, industry and university partners.

Adelaide Zero Project – Throughout the year

The Adelaide Zero Project has various events throughout the year that involve partners, community organisations, businesses and individuals to support the Adelaide Zero Project's principles, and the goal of achieving and sustaining Functional Zero street homelessness in Adelaide's inner city by the end of 2020.

Big Change – 2020

Big Change is a place for innovators and change-makers to convene in an ambitious exploration of how 'to do good', better. This diverse program of international, national and local presenters is designed to help you and your organisation learn, collaborate and create within a like-minded community. Learn how to grow a more purposeful economy that delivers for people and the planet. Prepare to be informed, inspired and empowered.

Find out more and book at www.dunstan.org.au/events/

ANGLICARESA

AnglicareSA Housing & Homelessness Services are committed to an integrated, whole-of-community approach to preventing homelessness by partnering with all levels of government, multiple service providers and community stakeholders.

Working together to end homelessness in SA.



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Thank you to our Adelaide Zero Project partners

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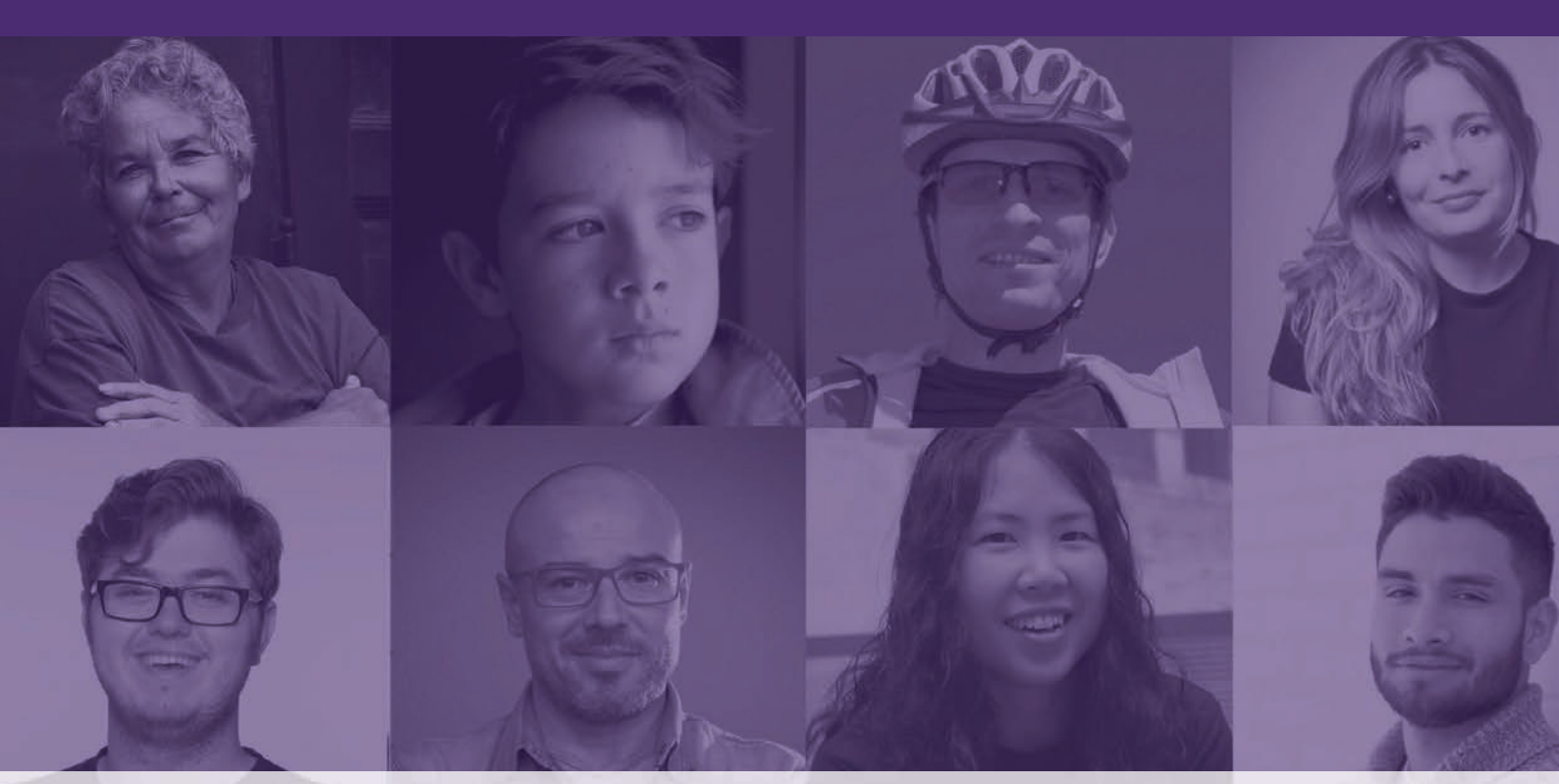


Major Partners



Supporting Partners





PREVENTING HOMELESSNESS

